

Payment of Rates

You may choose one of the following methods for payment of rates:

1. In person

Simply present your account with payment to the cashier at Council's Office, 13 Smith Street, Longford between 9.00 am & 4.30 pm (EFTPOS available)

2. Phone

You can pay via credit card over the phone by calling BPoint Bill Payment Service on 1300 886 451, or Service Tas on 1300 729 859. Please have your credit card ready.

3. Online

Visit www.northernmidlands.tas.gov.au for secure online credit card payments.

4. Service Tasmania

Simply present your account with payment at any Service Tasmania Shop during opening hours.

5. Australia Post

Visit any Post Office. Credit card payments not accepted.

6. BPAY

Contact your financial institution to make payment from your account. Please quote your biller code and customer reference number.

7. Credit Card

Complete the authority on the reverse side of the rate notice and return it to the Northern Midlands Council, P O Box 156, Longford 7301.

8. Mail

If you wish to pay by mail, simply forward your cheque marked "not negotiable", or money order, to Northern Midlands Council, P O Box 156, Longford 7301.

9. Direct Debit

Direct debit facilities are available for payment of rates. Please call 03 6397 7303 for details. The application form is also available online.



Pensioner Rate Remissions

As at 1 July 2020, pensioners are entitled to a State Government rebate of 30 percent on Council Rates, up to \$474, , or up to a maximum of \$322 if you are also a TasWater customer. This applies only to pensioner's principal place of residence, provided they satisfy the requirements of the State Government.

A remission is available to a person holding a:

- Pensioner Concession Card (PCC);
- Veterans Affairs Gold Card (TPP); or
- Health Care Card (HCC) (but excludes Senior Health Card).

Council deducts previously eligible Pensioner Remissions from rates prior to issuing notices, but requires new pensioners, pensioners who have recently relocated to our municipal area, or any pensioner who believes they should have been eligible for a Rate Remission, to complete an application form.

Payment Arrangements

1. Lump Sum

Payment may be made in one sum of the total Rates & Charges by 31 August 2020. A discount of 1% (on current rates & charges) will be given to ratepayers paying by the one sum payment method.

2. Instalments

Rates may be paid in three (3) equal instalments by:

- 31 August 2020;
- 30 November 2020, and
- 28 February 2021.

Discount Interest & Penalty

Ratepayers are encouraged to take advantage of a 1% discount which is allowed on rates and charges paid in full within thirty (30) days of issue (until 31 August 2020).

Should any instalment not be paid by the due date, Council may require payment of the full amount due.

Rates & Charges not paid before the due date will attract:

- A daily interest charge of 0.0178% (6.5% per annum) after 30 September 2020
- A 5% penalty on the total outstanding as at 1 April 2021.

Dog Registrations

All dogs over six months of age must be registered before 31 August 2020. A late payment fee applies for registrations paid after this date.

Under the provisions of the Dog Control Act 2000, a person who keeps more than two dogs on any premises (in the case of working dogs, four dogs) is required to apply for a Licence. Details are available from Customer Service Staff.

New Dog Registration or Renewal Forms detailing fees applicable are included with the Rates bill, and additional copies are available at the Council Office.

Councillors

- Mayor Mary Knowles OAM - 0408 766 625
- Deputy Mayor Richard Goss - 0427 514 804
- Cr Janet Lambert - 0418 555 643
- Cr Andrew Calvert - 0418 130 155
- Cr Ian Goninon - 0409 700 099
- Cr Jan Davis - 0409 004 228
- Cr Matthew Brooks - 0407 911 826
- Cr Dick Adams OAM - 0418 132 828
- Cr Michael Polley AM - 0418 125 234

Northern Midlands Council

13 Smith Street, P O Box 156
Longford TAS 7301

Tel: 6397 7303
Tel: (South—local call) 6391 5566

Works Depot

13 Goderich Street, Longford
Tel: 6397 7303

After Hours Emergency Number

Animal Control: 0419 358 395
Other: 0418 573 389

Non urgent Customer Requests accepted via Council's website or call our Customer Service Team.

www.northernmidlands.tas.gov.au



Rates & Charges Guide 2020/ 21



Budget & Rates

Northern Midlands Council framed the 2020-2021 Municipal Budget around its COVID-19 Recovery and Care Package and as a result there will be no increase to the general rate this year. In addition, a rate remission of four months will be provided for eligible commercial and sporting organisations, the majority of fees and charges will not be indexed, and lease payments for Council properties will be remitted for eligible lessees until 30 September 2020.

The adopted operating budget for 2020-2021 has total operating revenue of \$29.4 million and includes an economy stimulating Capital Works Program totalling \$19.7 million.

The impacts of Coronavirus and the necessary measures required of Council—coupled with a suspension of TasWater dividend revenue—means a substantial underlying deficit of \$1.6 million is forecast this year. Despite this, Council will continue to maintain similar service levels and is committed to allocating funds to renew municipal infrastructure. Additionally, a small number of new initiatives has been funded from identified operating savings, including a Perth Main Street Plan, Priority Projects Plan, Economic Support Project, Circular Economy Program, and South Longford Land Use Planning Strategy.

This year, Council's emphasis is to stimulate the local economy with delivery of major capital works items, including:

- Evandale Recreation Ground amenities \$0.9m;
- Cressy Recreation Ground amenities \$0.8m;
- Longford Sports Centre improvements \$0.9m;
- Cressy Swimming Pool improvements \$0.5m;
- Reconstruction of sections of Barton Road, and Macquarie Road at Campbell Town \$0.9m;
- Perth street reconstruction, footpath and stormwater improvement projects \$1.3m;
- Timber Bridge replacements with concrete structures on Storrs Creek Road, Hop Valley Road, Verwood Road and Macquarie Road \$0.7m;
- Design and commencement of construction for a new Perth Childcare Centre \$2.8m; and
- Design and commencement of improvements to Longford Main Street and Memorial Hall \$4.0m.

Council has allocated \$60,000 of community funding for the Special Community Infrastructure Grants Program and \$75,000 for the Special Event Grants Program.

Rates & Charges 2020-2021

The following Rates & Charges apply in accordance with Council resolution dated 29 June 2020. Rates are calculated on each property's Assessed Annual Value (AAV) which is the rental value determined by the Valuer General. The municipal area was revalued in 2019, with only supplementary maintenance adjustments during 2020.

General Rates	Cents in \$AAV	Minimum
Industrial	9.08	\$299
Public Purpose	8.38	\$299
Quarries or mining	8.17	\$299
Commercial	6.98	\$488
Residential	6.98	\$488
Sport & Recreation	6.77	\$299
Residential Rural	6.28	\$488
Residential low density	6.28	\$488
Vacant land	4.89	\$299
Primary Production	4.01	\$299
Fire Levy		
Volunteer Rate	0.382	\$41
General Rate	0.35	\$41
Waste Management		Charge
140 litre mobile garbage bin		\$115
240 litre mobile garbage bin		\$172
Additional recycle service		\$84
On-site Disposal		
On-site disposal system		\$640
Riverworks		
Lake River		\$Nil

Emailing of Rate Notices

The most efficient way to receive rate notices is by email. Please download a registration form by visiting Council's website or contact Customer Service on 6397 7303.

Financial Hardship Assistance

A ratepayer may be eligible for support under Council's COVID-19 Recovery and Care Package for Financial Hardship Assistance if they are experiencing genuine and serious financial hardship. Application for assistance is to be provided on the prescribed form located on www.northernmidlands.tas.gov.au or from our Customer Service Staff.

General Rate

Council varies the General Rate pursuant to Section 107 of the Local Government Act 1993, by reason of use or zone of the land. The General Rate applies to each parcel of land separately valued under the Valuation of Land Act 2001, except for those exempt by statute.

Fire Levy

The Fire Levy collected on behalf of the State Government in 2020/2021 amounts to \$616,641. The basis on which the fire service is varied, is the location of the land within the volunteer brigade district comprising of Cressy, Campbell Town, Longford, Perth & Evandale urban areas, and the general district, comprising of all other land. There is a minimum charge of \$41 per property.

Waste Management

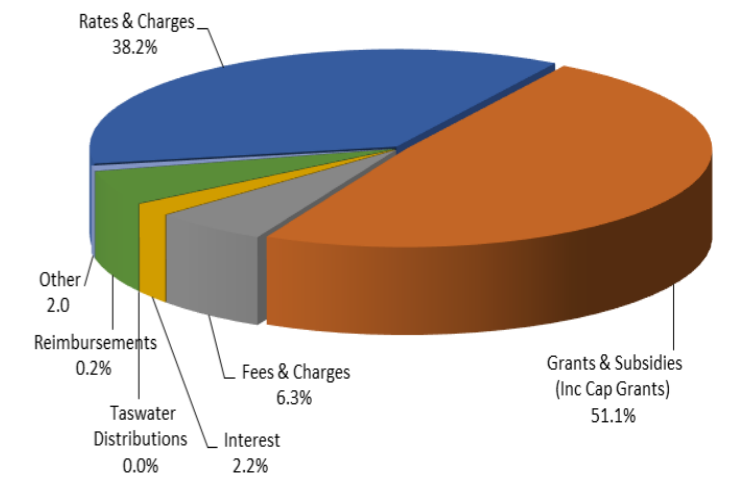
A fortnightly waste and recycling collection service is provided for residential and some rural properties. An additional waste collection will be provided during the Christmas/New Year period, which will result in collections for 3 consecutive weeks during this period. A collection calendar is available for your convenience. Property owners may request an additional service or change the size of a bin by completing a form available from the Customer Service Staff on 63977303.

On-site Waste Disposal

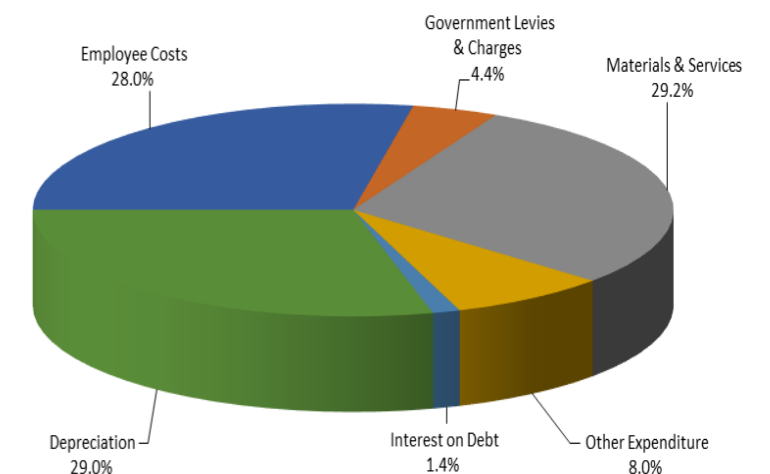
An onsite disposal charge of \$640 applies where Council provides management of on-site wastewater management systems installed on private properties.

All Local Government rates are GST exempt.

Budgeted Income Breakdown 20/21



Budgeted Expenditure Breakdown 20/21



Please Note

Forms for Pensioner Applications, Dog Registrations and special payment arrangements will only be accepted at Council's office in Longford or at Service Tasmania.

Rates Enquiries

If you have any queries regarding your Rate Notice or calculation of rates, please do not hesitate to contact Customer Service on 6397 7303.